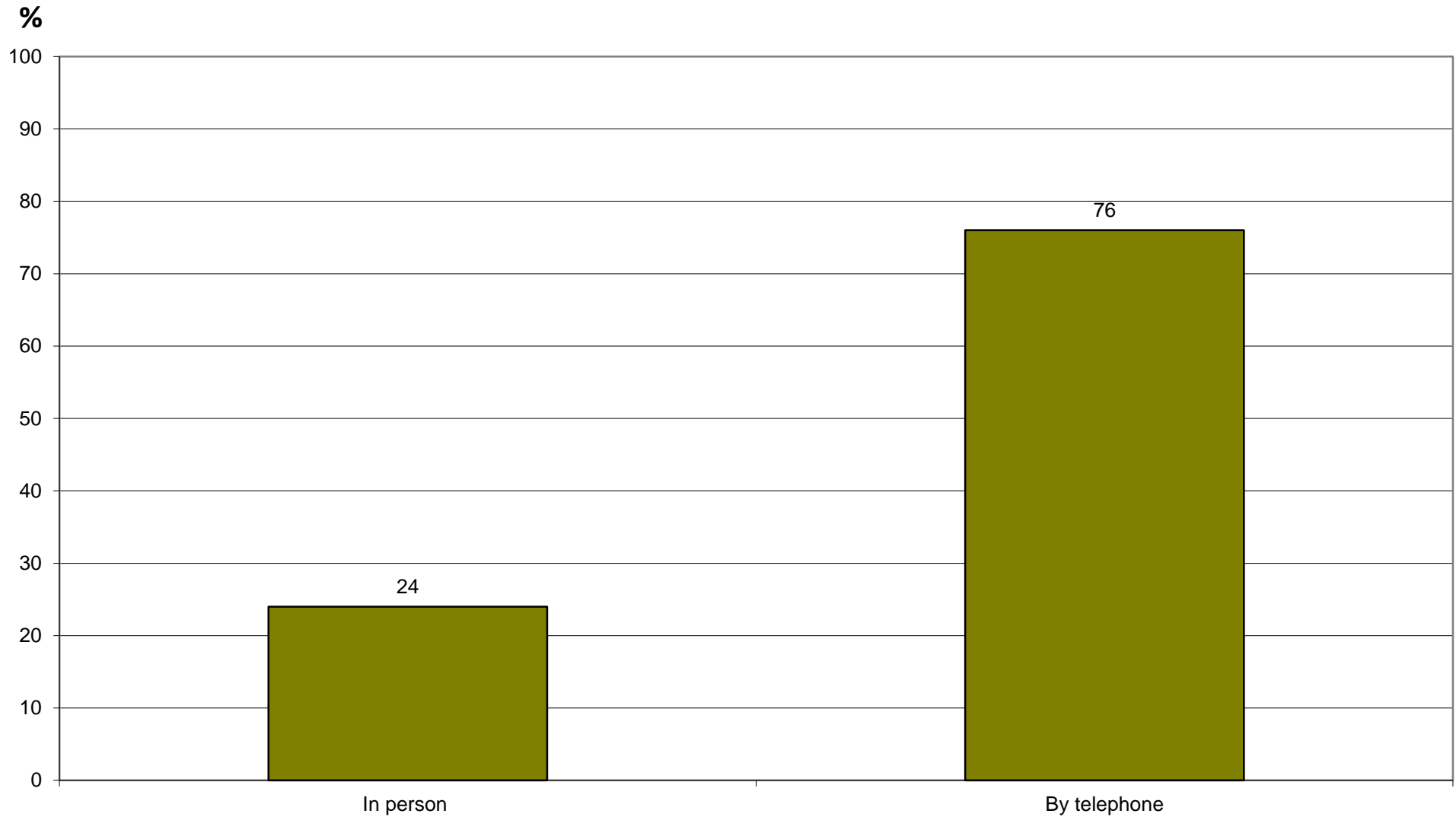
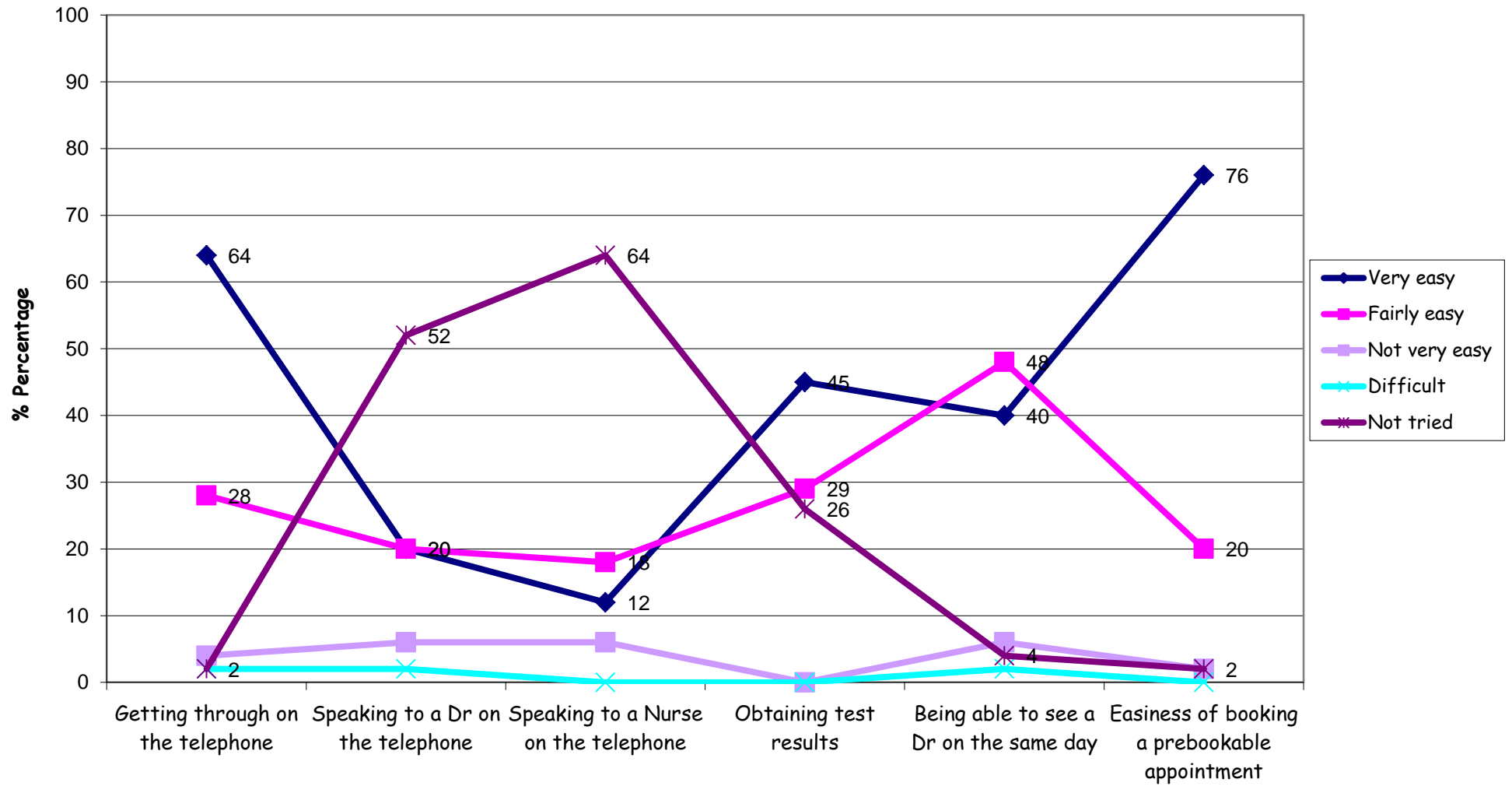


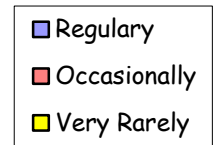
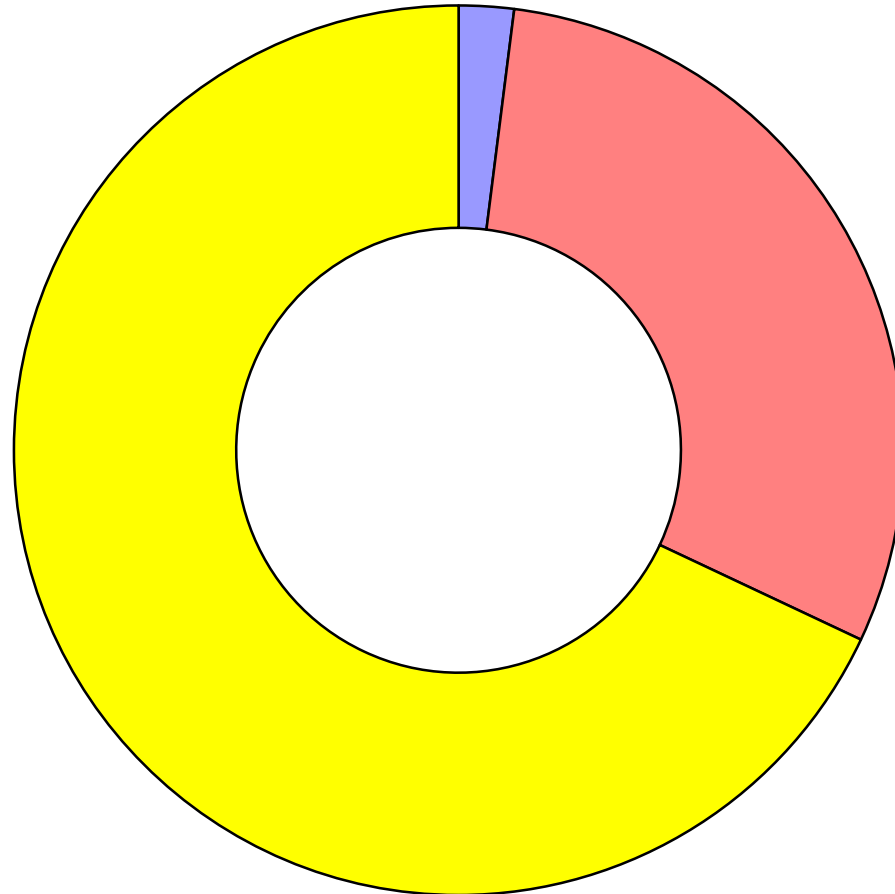
### How do patients usually make their appointments?



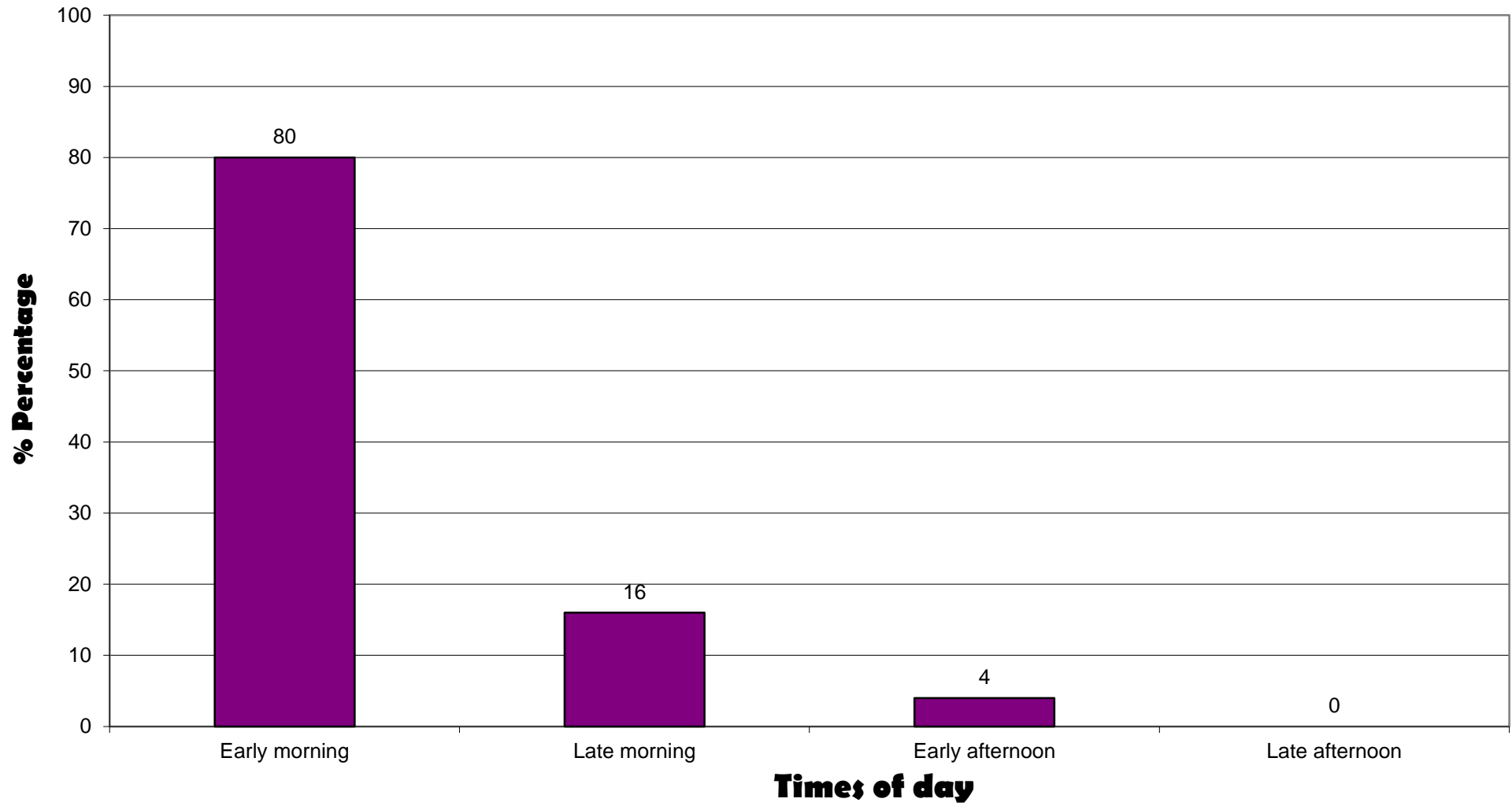
### In the past 6 months how have the patients found the following?



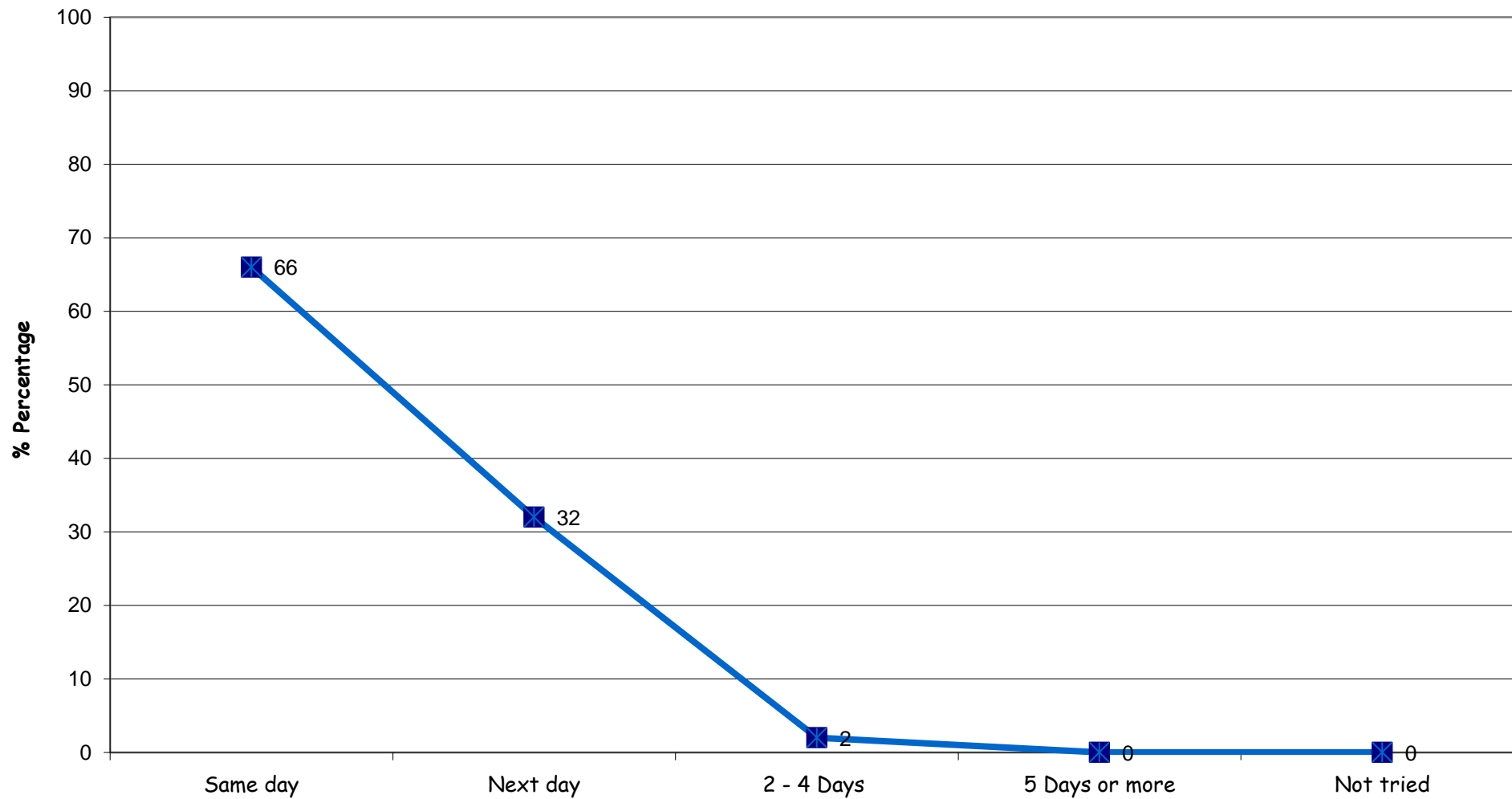
How often has the patients experienced this problem?



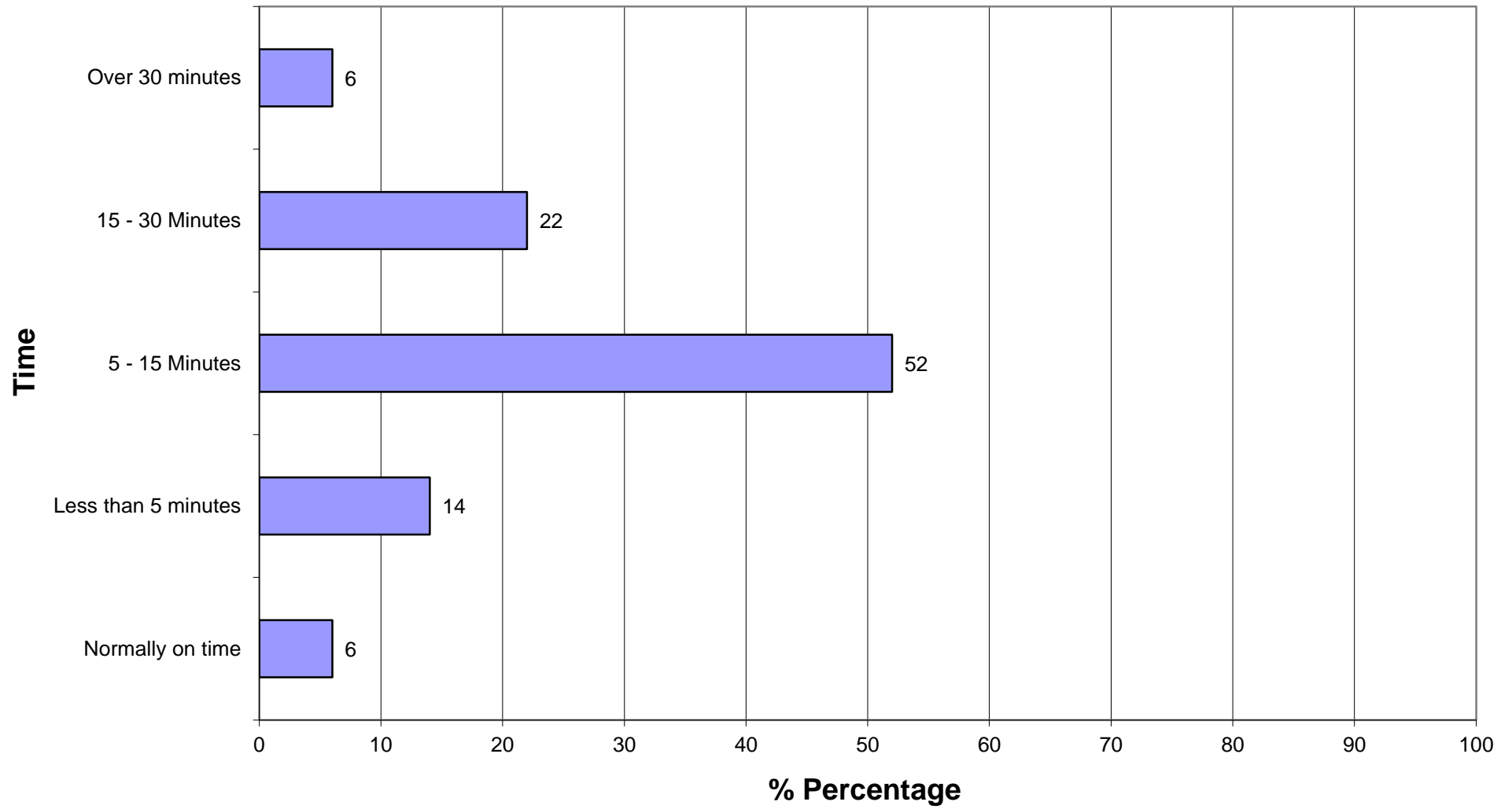
### What time of day do patients try to contact the surgery?



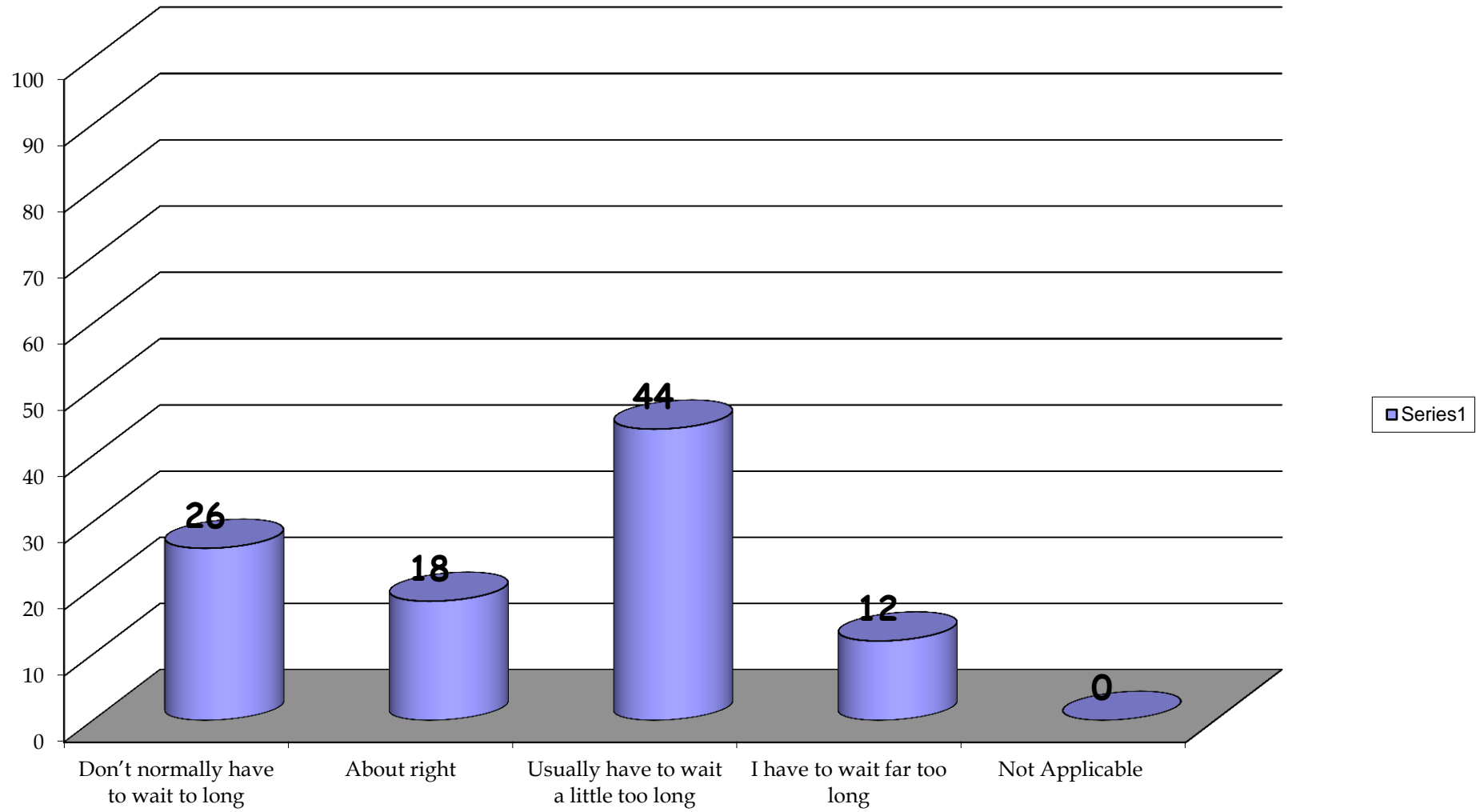
### How quickly do patients feel they are able to be seen by a GP?



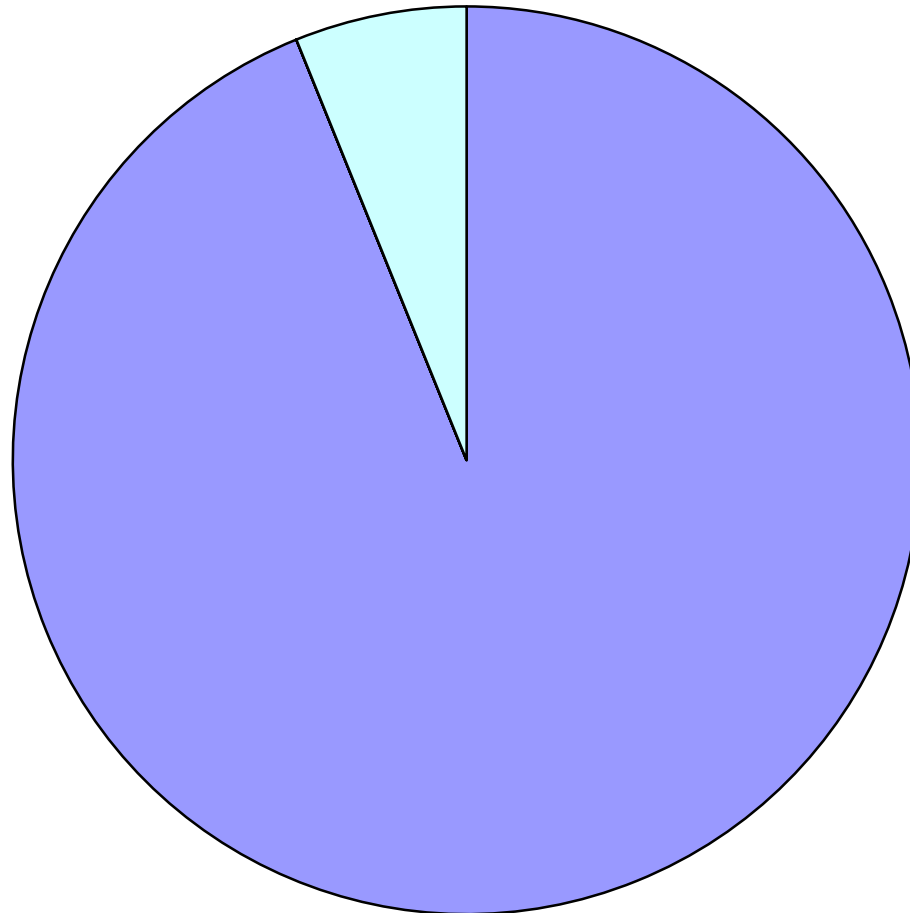
### How long do patients feel they wait in the waiting room to be seen?



### How do patients feel about the time they wait to be seen?



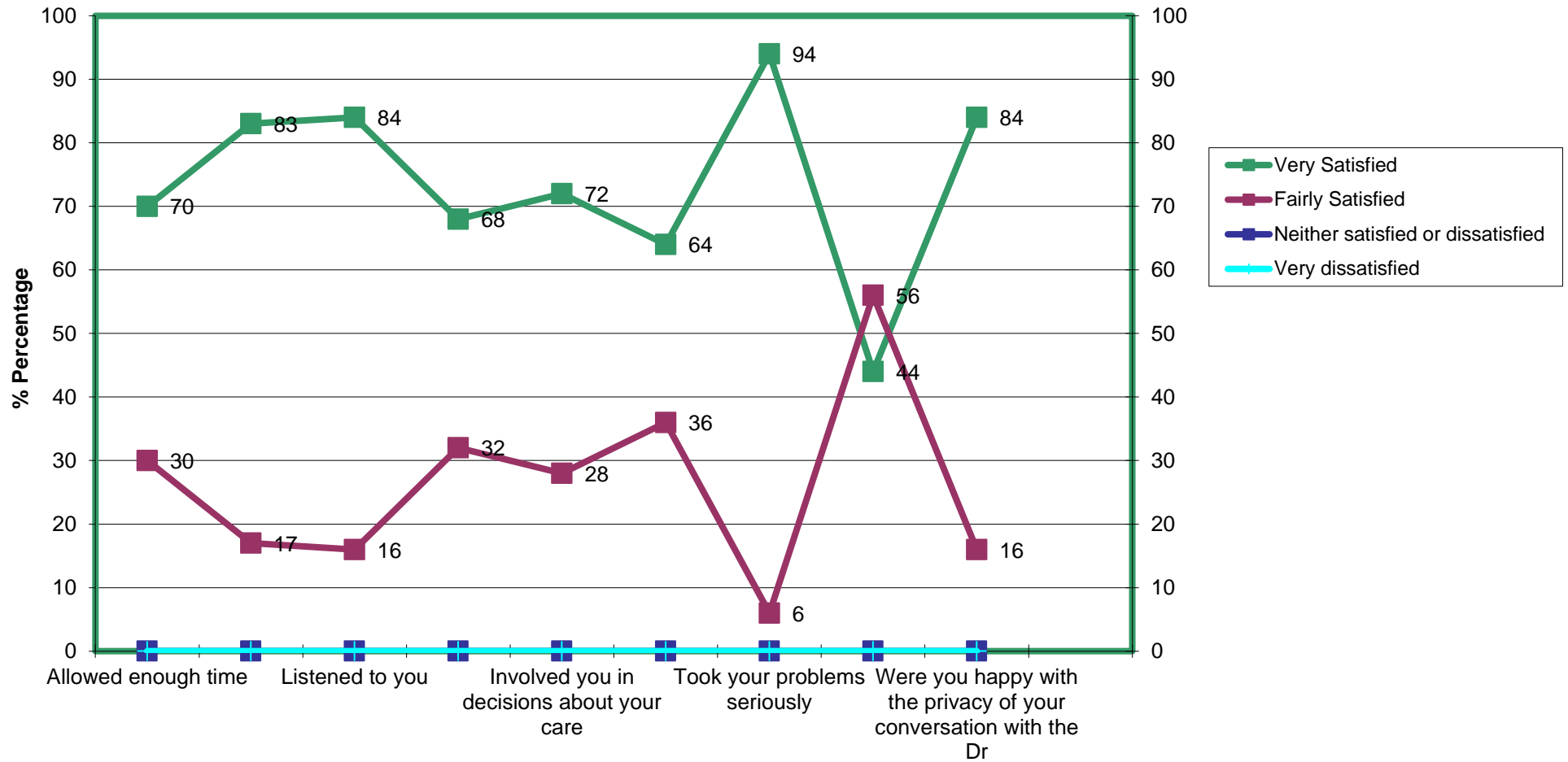
### Which Doctor did you last see?



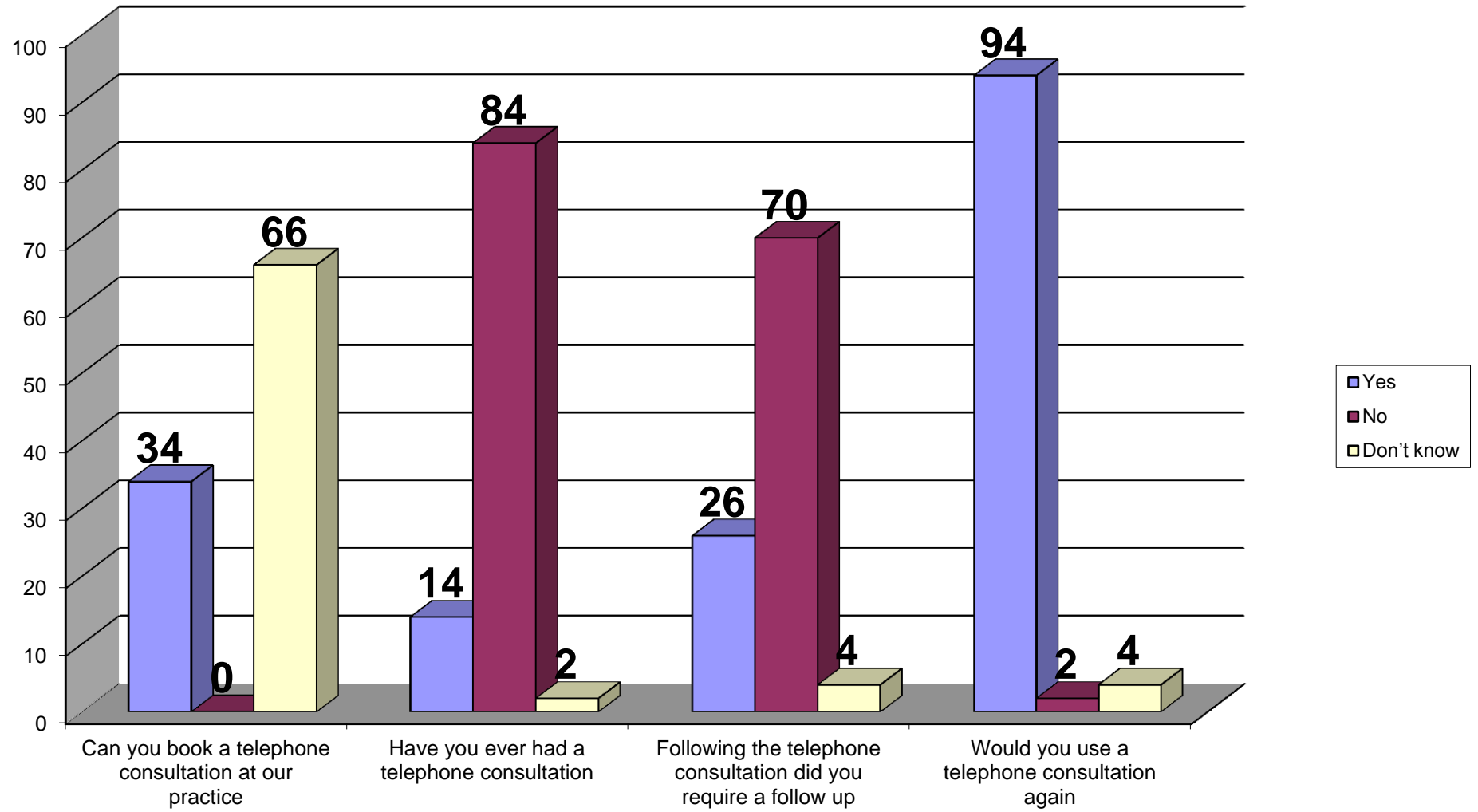
- Dr Khan
- Dr Noble
- Locum Dr
- Don't know



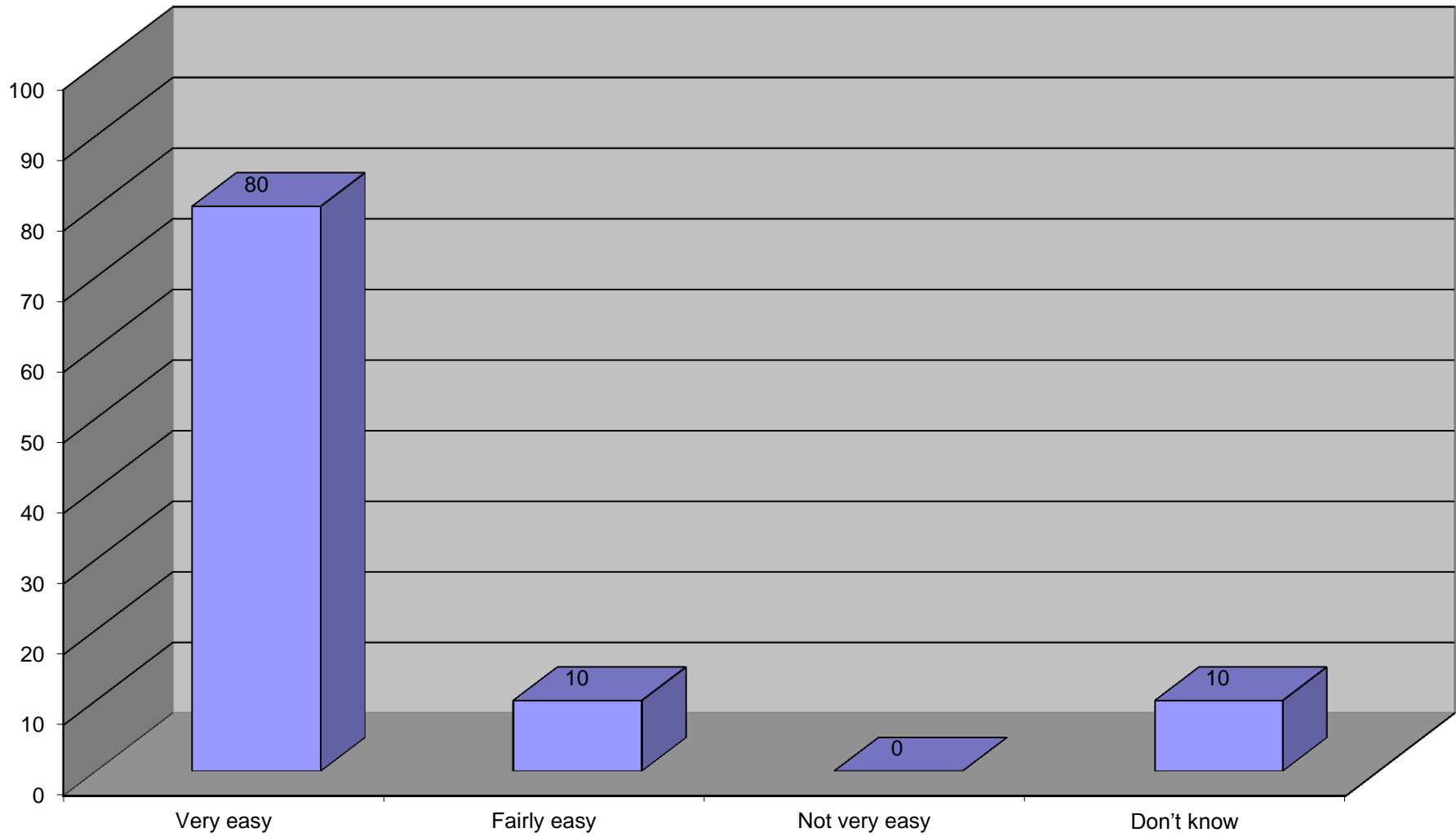
How satisfied were the patients regarding their last appointment with the Doctor?



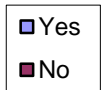
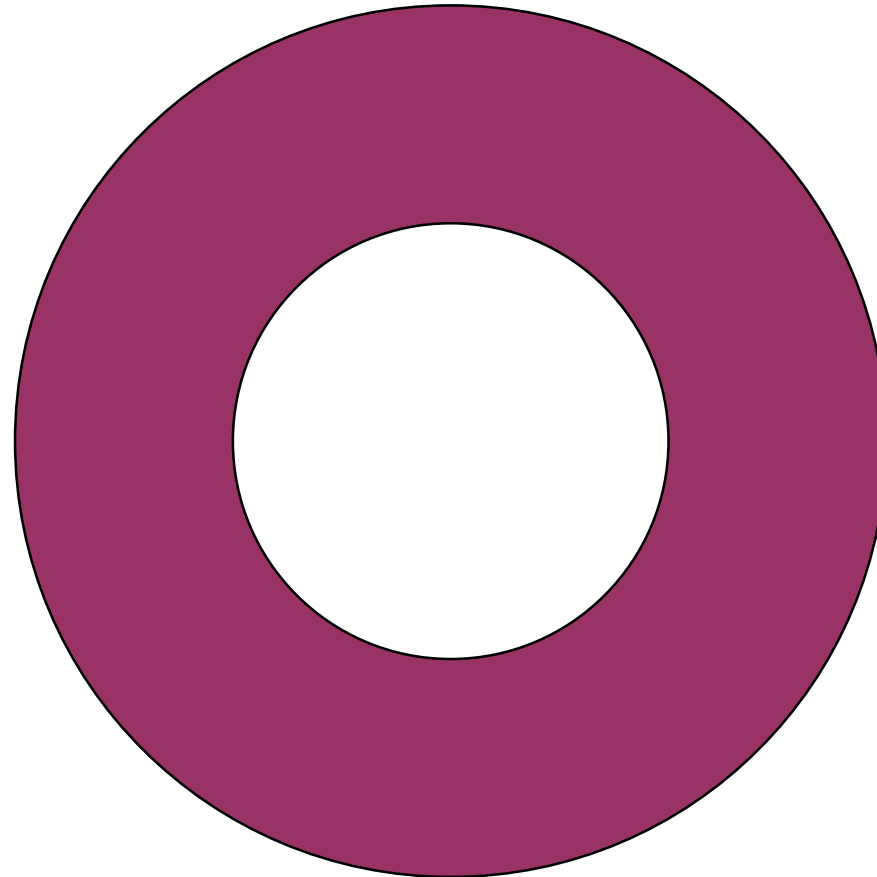
### Telephone consultations



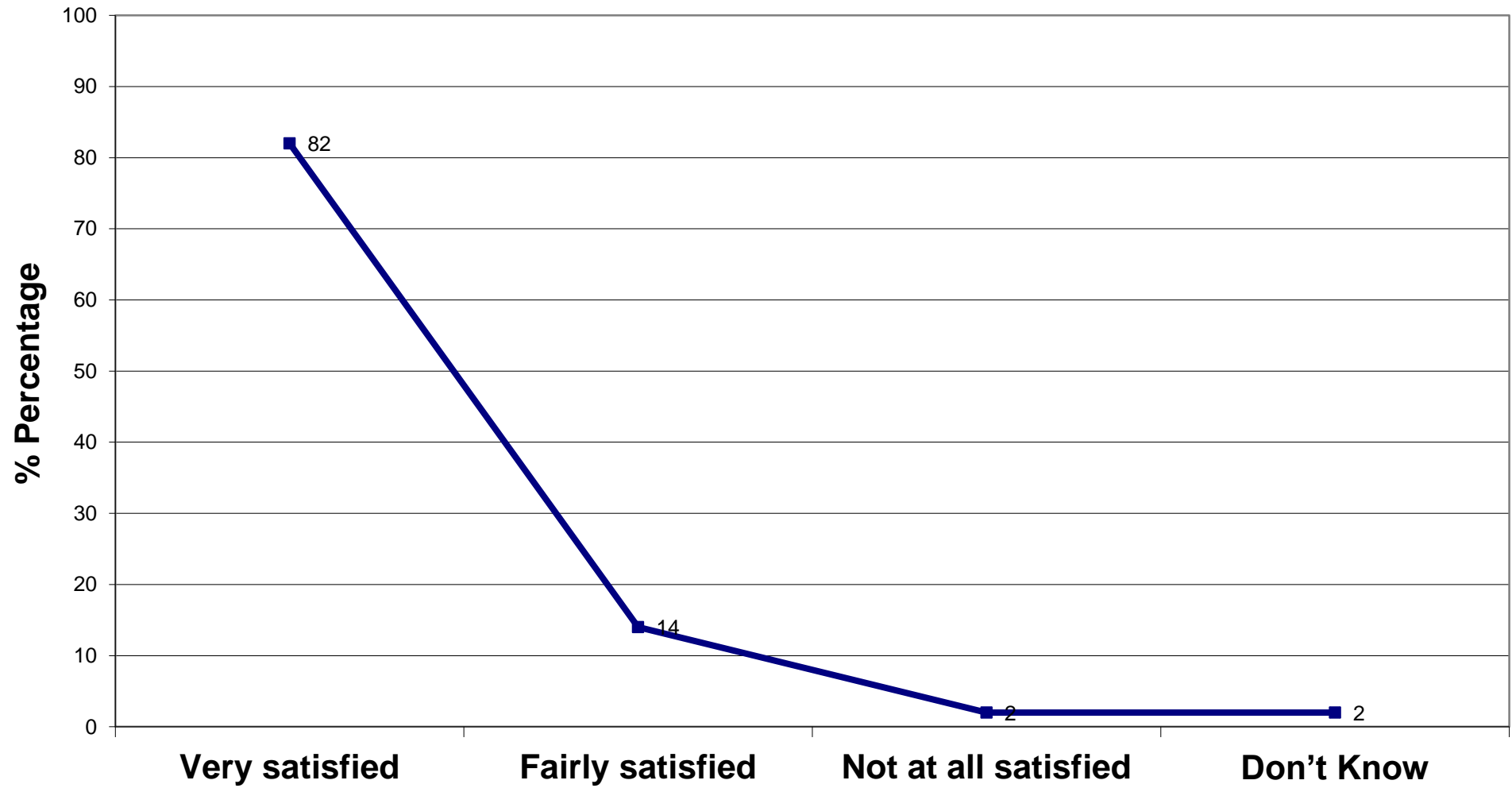
### How easy is it for patients to make an appointment with the practice nurse?



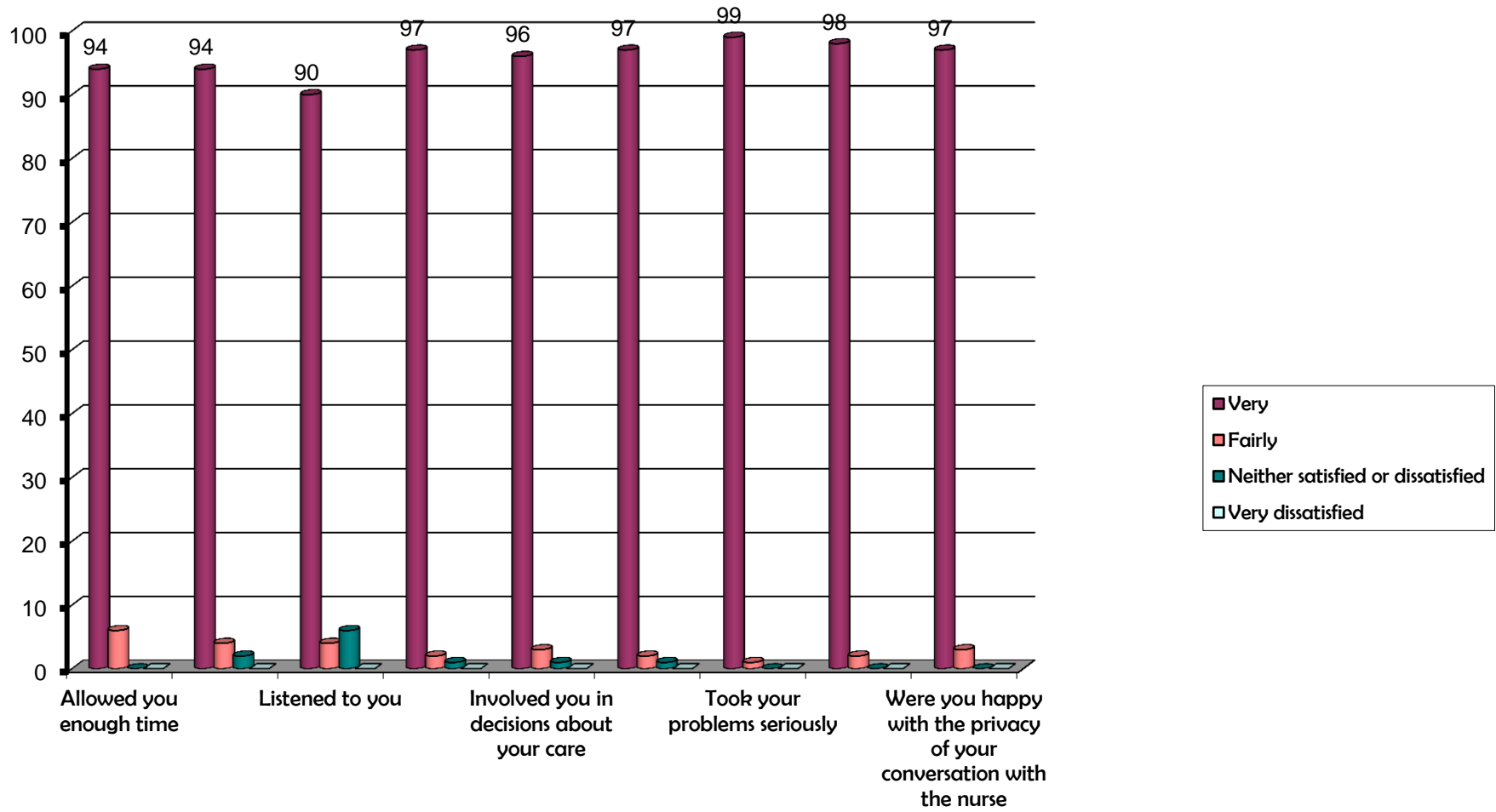
**Did the patients have any problems in the months of August & September whilst the surgery had locum nurses?**



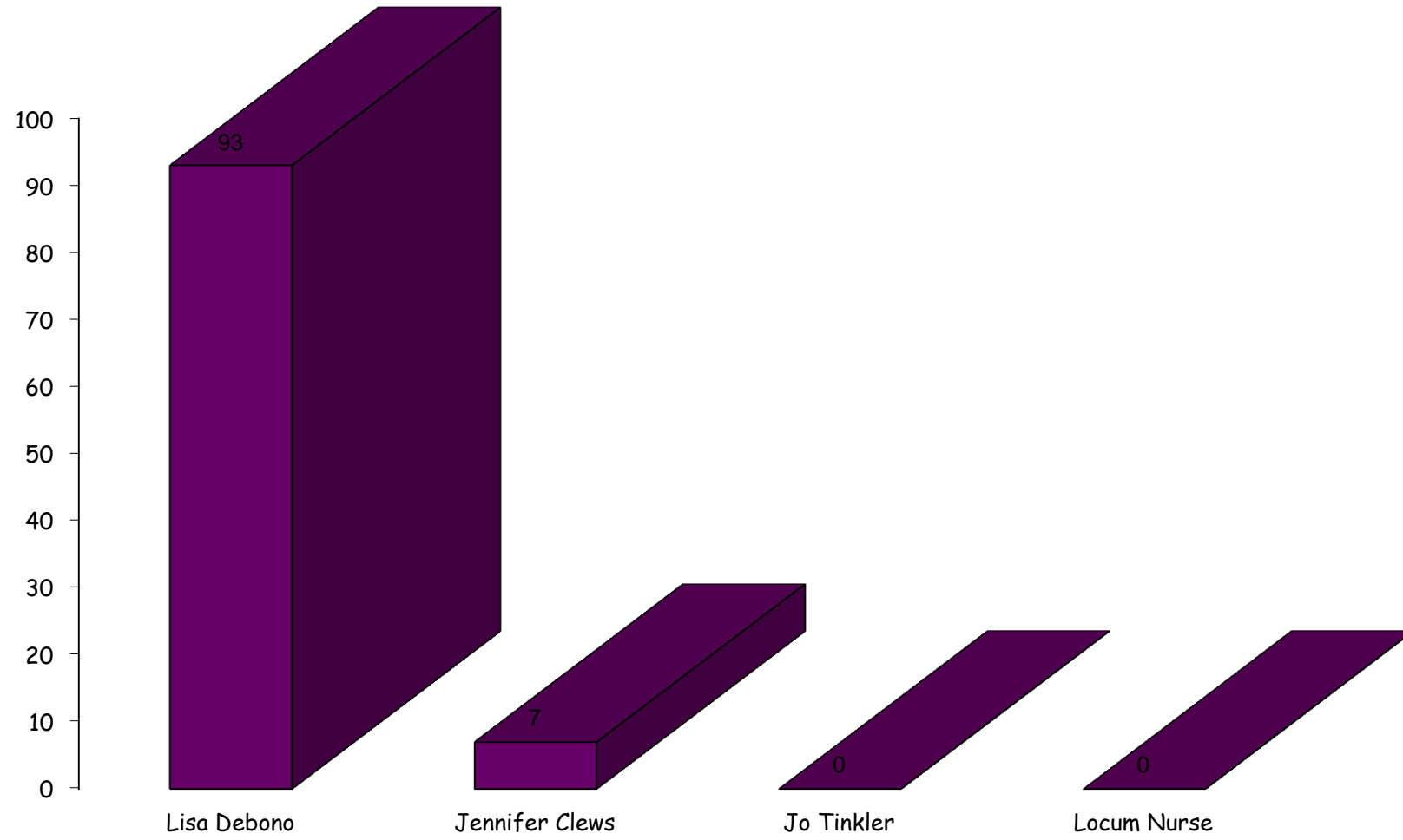
### How do the patients feel about the surgery's opening times?



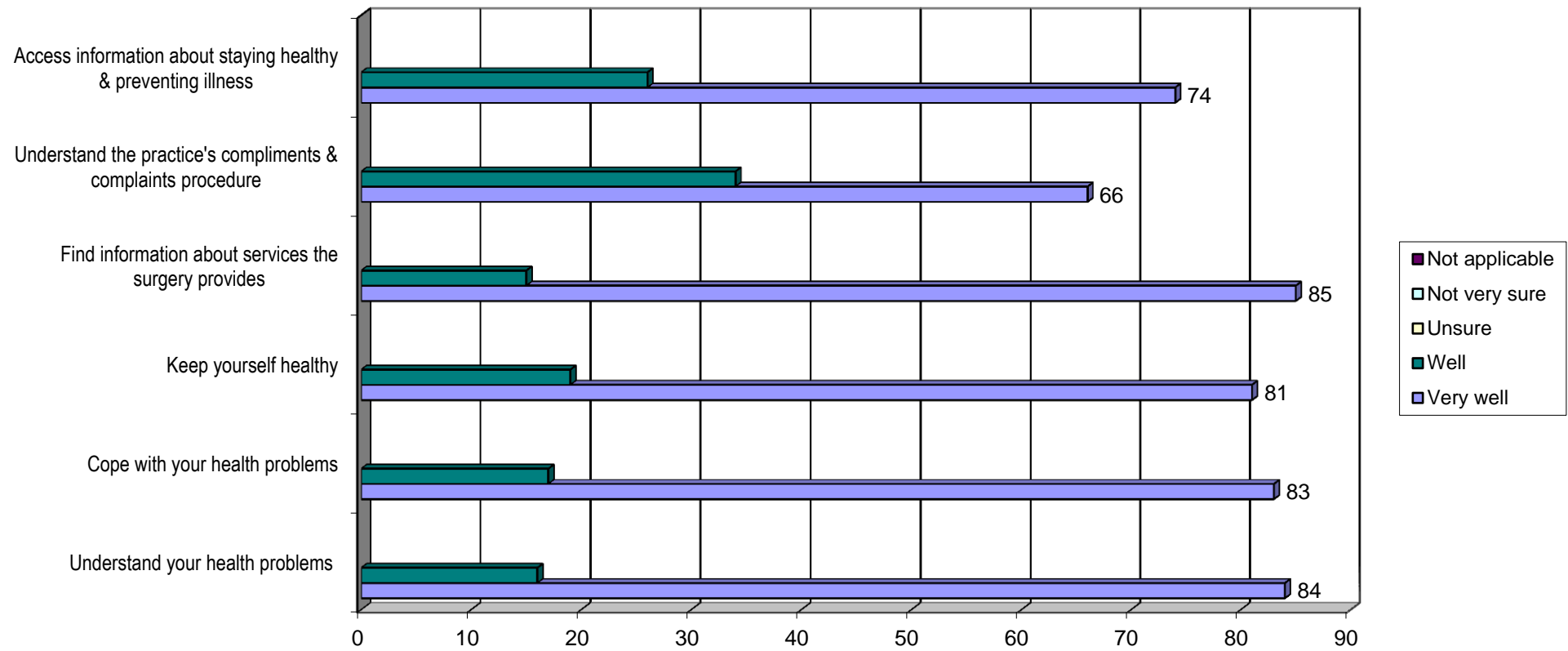
### How satisfied were the patients regarding their last appointment with the practice Nurse?



### Which Nurse did the patients last see?

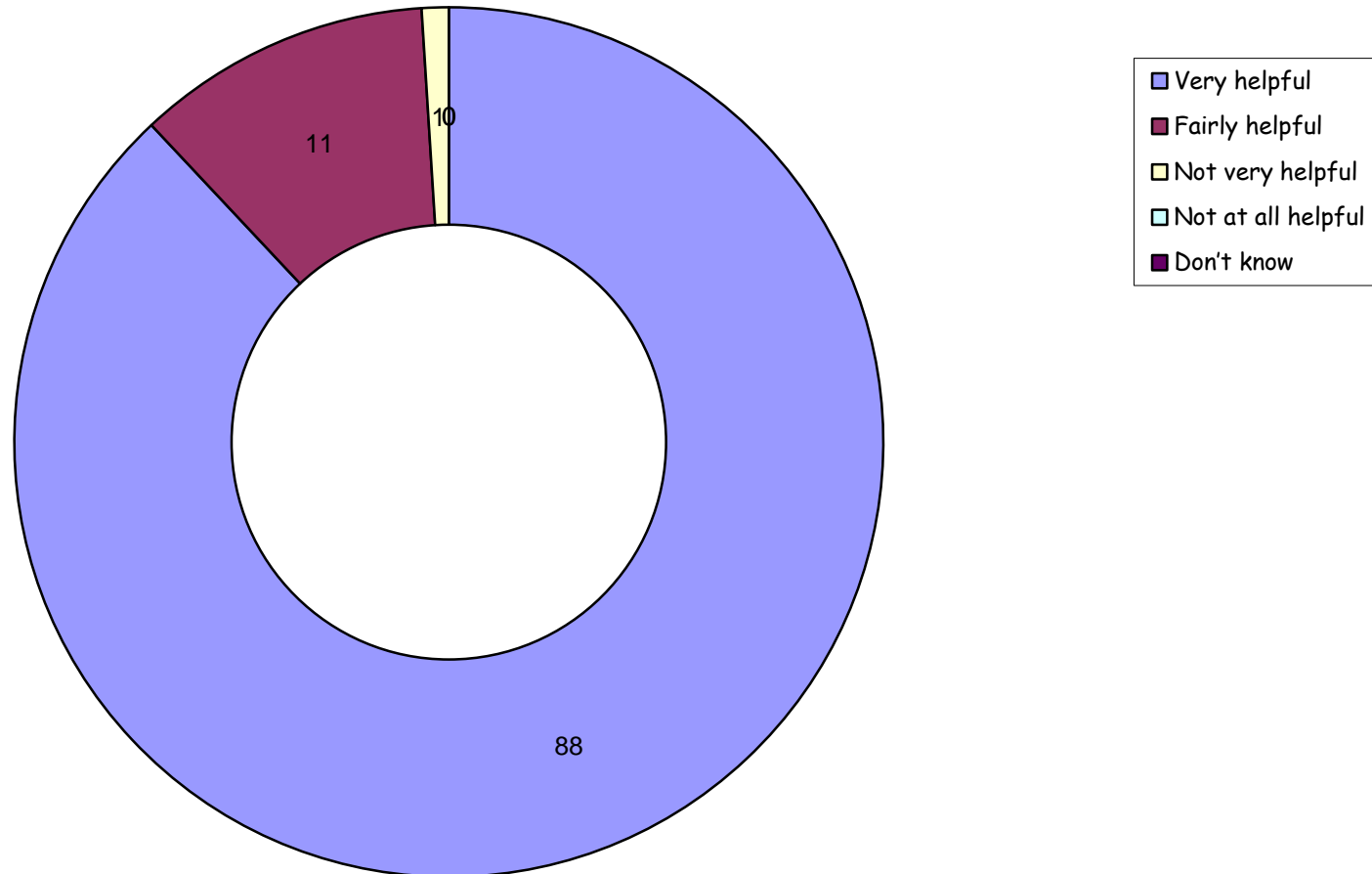


### Overall how do that patient's feel that the practice helps them?

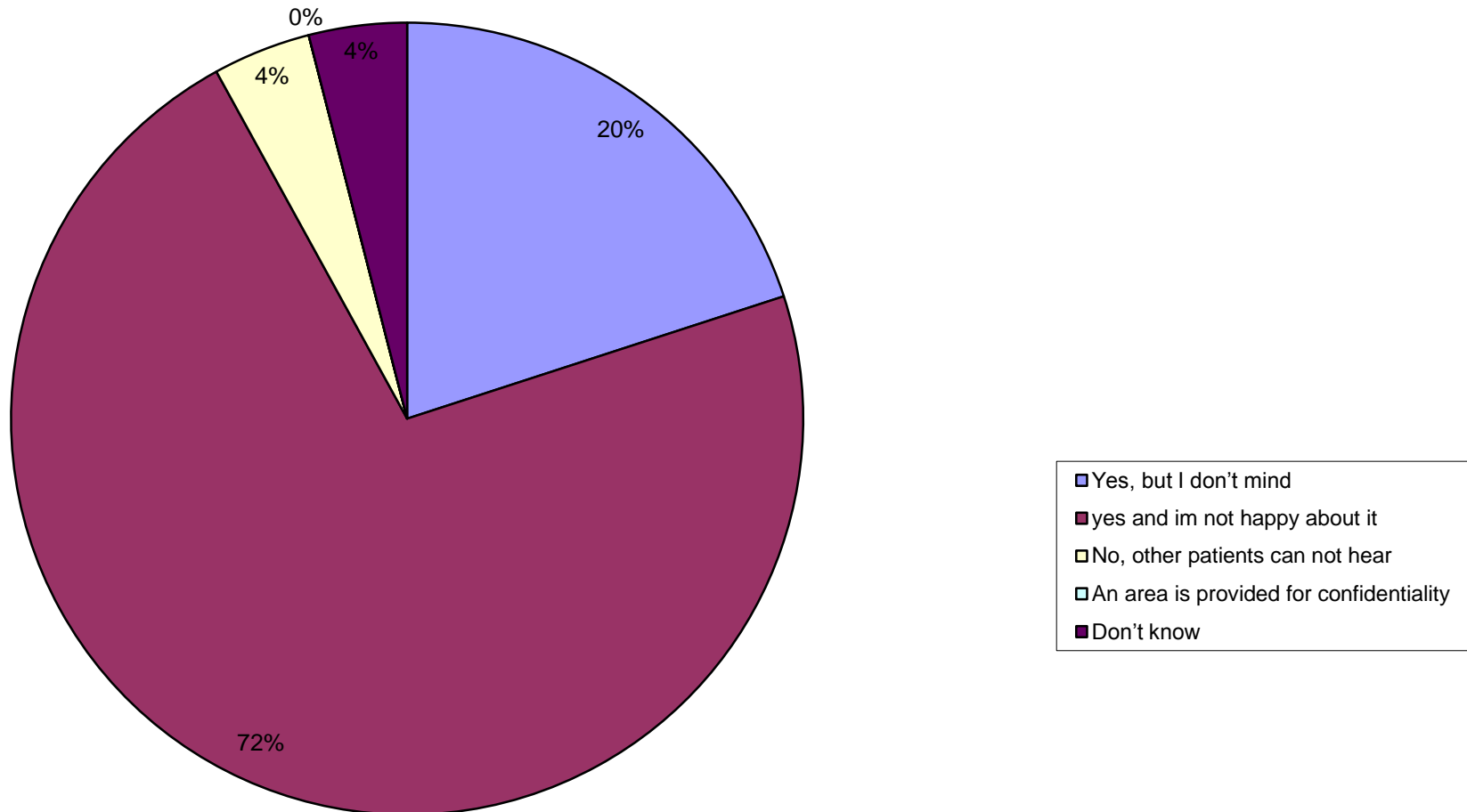




How do the patients find the receptionists at the surgery?



**Can other patients overhear private conversations with the receptionists?**



### How do the patients rate the practice building?

